



Patient Safety

6th Global Ministerial Summit 2024
17th - 18th April 2024, Santiago, Chile

Day 1: Ministries and Experts Day

7.45-8.30	Arrival & Registration		
8.30-8.40	Greetings from National Authorities		
8.40-9.05	Keynote: Global Patient Safety Action Plan 2021-2030: freedom from avoidable harm in health care. Status, progress, challenges, opportunities.		
9.05-9.25	Expert Plenary: Balancing safety culture and patients' rights: legal aspects of patient safety		
9.25-10.05	Coffee Break and Photos		
10.05-10.55	Round Table: How do we involve patients in the safety of care?		
10.55-11.10	Cultural activity		
11.10-11.50	Expert Dialogue: Information Technologies, Artificial Intelligence and Patient Safety: opportunities, threats, and challenges.		
11.50-12.50	Lunch Break & Networking		
	Workshop		
12.50-13.25	<p><u>Workshop 1</u> National Patient Safety Programs: What have we learned from national experiences during the implementation of national action plans?</p> <p>(1) Lessons learned during creation-implementation (facilitators, hindrances). (2) Experiences involving patients. (3) Results (successes, failures). (4) Challenges.</p>	<p><u>Workshop 2a</u> National experiences in patient safety interventions in clinical challenges:</p> <ul style="list-style-type: none"> • Childbirth and puerperium. • Care of patients with multimorbidity and multiple drug therapy. • Psychiatric hospitalization. <p>(1) Strategies implemented. (2) Lessons learned during implementation: facilitators, hindrances.</p>	<p><u>Workshop 3</u> Quality assurance methodologies and effects on patient safety: What do we know?</p> <p>(1) Strategies implemented (external evaluations, certifications, accreditations). (2) Learnings during implementation: facilitators, hinderers. (3) Experiences involving patients.</p>

		(3) Results: successes and failures. (4) Challenges	(4) Results: successes and failures. (5) Challenges
13.25-13.55	Panel discussion including audience Q&A	Panel discussion including audience Q&A	Panel discussion including audience Q&A
13.55-14.00	Main conclusion	Main conclusion	Main conclusion
14.00-14.10	Transfer between sessions/rooms		
	Workshop		
14.10-14.45	<p>Workshop 4</p> <p>Lessons learned by countries building and sustaining high-reliability health systems and organizations that protect patients from harm:</p> <ul style="list-style-type: none"> • Installing and sustaining a Safety Culture in Health Care Facility. • Develop clinical and managerial leadership capacity and capability. <p>(1) Strategies implemented. (2) Lessons learned (facilitators, hinderers). (3) Results (successes, failures). (4) Challenges.</p>	<p>Workshop 2b</p> <p>National experiences in patient safety interventions in clinical challenges:</p> <ul style="list-style-type: none"> • Surgical process. • Healthcare related infection prevention and control. • Involving patients in the safety of clinical process. <p>(1) Strategies implemented. (2) Lessons learned during implementation: facilitators, hindrances. (3) Results: successes and failures. (4) Challenges.</p>	<p>Workshop 5a</p> <p>Synergies and Partnerships to improve patient safety: How to support the implementation of the global action plan for Patient Safety and its sustainability.</p> <p>(1) Experiences collaborating with countries. (2) Challenges. (3) Achievements. (4) Main lessons learned</p>
14.45-15.15	Panel discussion including audience Q&A	Panel discussion including audience Q&A	Panel discussion including audience Q&A
15.15-15.20	Main conclusion	Main conclusion	Main conclusion
15.20-15.50	Coffee and Time to transfer to another panel discussion		

Workshop			
15.50-16.25	<u>Workshop 6</u> National experiences working on Health Workforce and Patient Safety. <ul style="list-style-type: none"> • Experiences and results in undergraduate professional and technical training. • Experiences and results in graduate professional and technical training. • Experiences and results in health workforce safety. • Experiences and results in health workforce safety (focus on mental health). (1) Strategies implemented. (2) Learning during implementation: facilitators, hindrances. (3) Results: successes and failures (4) Challenges.	<u>Workshop 7</u> Data implication for patient safety: information systems implemented for decision making at national level. (1) Systems implemented (voluntary reporting systems; surveillance; morbidity and mortality analysis (audits); analysis of complaints and claims) (2) Lessons learned during implementation: facilitators, hindrances. (3) Transparency of information governance (4) Results: successes and failures. (5) Purposes/actions taken with the information obtained. (6) Challenges.	<u>Workshop 5b</u> Synergies and Partnerships to improve patient safety: How to support the implementation of the global action plan for Patient Safety and its sustainability. (1) Experiences collaborating with countries. (2) Challenges. (3) Achievements. (4) Main lessons learned.
	16.25-16.55	Panel discussion including audience Q&A	Panel discussion including audience Q&A
16.55-17.00	Main conclusion	Main conclusion	Main conclusion
17.00-17.10	Transfer between sessions/rooms		
17.10-17.35	International Expert Plenary: Successful experiences with national plans/programs for the diagnostic safety: What can we learn about patient safety?		
17.35-17.40	Closure day one		
20.00-22.00	Ministerial Dinner (Head of Delegations only)		



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Day 2: Ministerial Day

7.45-8.30	Arrival & Registration
8.30-9.00	Greetings from international Authorities
9.00-9.20	Plenary: "Improving the safety of health care: addressing complexity in a changing world"
9.20-9.50	Authorities Roundtable: Ministerial Summits-From UK to Switzerland. Achievements, challenges.
9.50-10.00	Chile: why patient safety is a national priority.
10.00-10.10	Expert Plenary: Economy of patient safety
10.10-10.45	Coffee Break and Photos
10.45-11.05	Round Table: Patient Voice in Patient Safety Examples of how events experienced by individuals have been transformed into effective national/international measures to protect patient safety.
11.05-11.35	Main conclusions of the small group discussions from day one
11.35-13.40	Ministerial (MoH) discussion: consensus of four commitments per group related to main conclusions of day one.
13.40-13.50	Introduction to next host (2025)
13.50-14.00	Closing Plenary.