

PRACTICAL INFORMATION

6th GLOBAL MINISTERIAL SUMMIT ON PATIENT SAFETY 2024

"Bringing and sustaining changes in patient safety policies and practices."

"Cómo introducir y mantener cambios en las políticas y prácticas de seguridad del paciente"

17-18 APRIL 2024, SANTIAGO, CHILE

Please note that the term "Official Delegation" is reserved only for Heads of Delegation and officials formally representing their respective Governments.

1. Venue details

The summit will be held on April 17 and 18 of this year at:

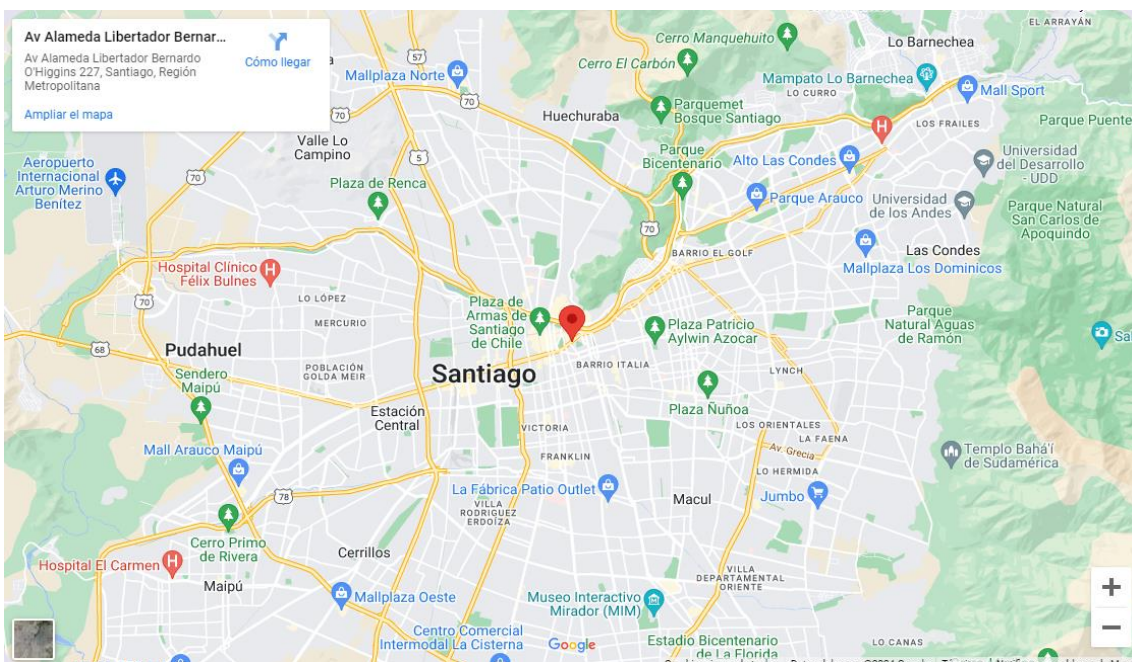
Gabriela Mistral Cultural Center, "GAM".
Avenue Libertador Bernardo O'higgins 227
Santiago, Chile
Postal Code: 832-0275
www.gam.cl

GAM is a contemporary cultural center located in the heart of Santiago, Chile.

The historic building is located between the Alameda, the capital's main avenue, and the Lastarria neighborhood, a circuit with cinema, art, design, hotels, gastronomy, bookstores and parks.

Pedestrian access to the GAM is from Av. Libertador Bernardo O'Higgins 227 (Alameda) and José Ramón Gutiérrez street from Lastarria. The center have private subway parking the payment depending on occupancy time.

Entrance, elevators, restrooms, meeting rooms and information desks are all adapted to persons with disabilities.



For map details, please select the image link with Ctrl+click



Patient Safety

6th Global Ministerial Summit 2024

17th - 18th April 2024, Santiago, Chile

2. Arrival at Santiago International Airport

Santiago has one (1) international airport ([aeropuerto internacional](#)) and it is located in the perimeter of the city. To expedite the entrance of official delegations, there will be a special counter and the Official Protocol Rooms, exclusive for political authorities entering or leaving the country for official activities.

3. Transportation in the city of Santiago

Participants are kindly requested to make their own travel arrangements and pay for their own transportation. From the airport, it is possible to obtain private transportation for approximately \$25,000 CLP to \$40,000 CLP depending on the destination. There are also shared buses that connect the airport with subway stations. The cost of a ticket for the shared buses is approximately \$2,000 CLP. The travel time by car from the Santiago International Airport and the GAM Cultural Center is approximately 35 minutes.

Within Santiago it is possible to travel by subway ([Metro Santiago](#)). The closest subway station to the GAM Cultural Center is the "Universidad Católica" station, corresponding to line 1, north exit. The value of the metro ticket is approximately \$900 CLP and is paid through a prepaid card that must be purchased at the metro stations. It is recommended to download the app "Metro de Santiago Oficial".

The travel time by car between the hotels located in the eastern sector of Santiago (Providencia, Vitacura, Las Condes, Lo Barnechea) and the GAM is approximately 30 minutes.

Official cabs only receive Chilean pesos. The use of transportation apps charged to credit cards is allowed.

4. Transportation for *Official Delegations*

Transportation will be provided for Heads of Delegations with diplomatic representation in Chile and has been previously coordinated.

For delegations that do not have diplomatic representation in Chile and guests, transportation will not be provided from the airport to the hotels, except in exceptional cases, for which we kindly ask you to contact us at psschile@appminal.cl.

5. Program

The summit will start on Wednesday, **April 17, 2024** at **7:45** am until **17:40** pm (technical experts day).

On Thursday, **April 18**, (Ministers' Day) the program will start at **7:45** am and end at **14:00** pm.



Patient Safety

6th Global Ministerial Summit 2024
17th - 18th April 2024, Santiago, Chile

The detailed program is available on the summit website: [Global Ministerial Patient Safety Summit \(minsal.cl\)](https://minsal.cl)

Capacity for the workshops on Day 1 is limited (100 places for each workshop). There will be rooms available at GAM for those who wish to watch the streaming of each workshop. In addition, Wifi network will be available for those who wish to connect from personal devices in other areas of GAM.

6. Language

The official language of the summit is Spanish. Simultaneous translation into English will be provided throughout the event on both days (including workshops). French translation will also be provided on the second day.

Upon request, the organizers will provide technical facilities to delegations wishing to bring their own interpreter for the Ministers' statements in their national language. Please inform the organizers by e-mail to psschile@appminsal.cl in advance.

7. Website and online registration for the summit

The official website is [Global Ministerial Patient Safety Summit \(minsal.cl\)](https://minsal.cl). There you will find all the information about the event, links of interest, a form to contact the organizers in case of doubts and the links for the streaming of the entire event in Spanish, English and French (second day).

After completing the registration process for *official delegations* and invited speakers, the registration form will be published on the website for those who wish to participate in person.

For security reasons, all registrations will be validated and confirmed by the organizing team. Once your registration is confirmed, you will receive an email with requesting travel details.

Please note that, for organizational and logistical reasons, the maximum size of *official delegations* per country is three persons ("1+2"), including heads of delegation.

If you have any questions regarding registration, please fill out the contact form on the website or write to psschile@appminsal.cl.

8. Countries that require visa

The following countries require a visa to enter Chile.

Afghanistan, Algeria, Angola, Armenia, Azerbaijan, Kingdom of Bahrain, Bangladesh, Belarus, Benin, Bhutan, Botswana, Brunei, Darussalam, Burkina Faso, Burundi, Cape Verde, Cambodia, Cameroon, Qatar, Chad, People's Republic of China, Republic of Congo (Brazzaville), Democratic People's Republic of Korea, Côte D' Ivoire, Cuba, Djibouti, Dominica, Egypt, Equatorial Guinea, Eritrea, Ethiopia, Gabon, Gambia, Ghana, Republic of Guinea, Guinea Bissau, Haiti, India, Iraq, Iran, Comoros Islands, Jordan, Kazakhstan, Kenya, Kiribati, Kirghizstan, Kiribati, Kiribati, Kosovo, Kuwait, Marshall



Patient Safety
6th Global Ministerial Summit 2024
17th - 18th April 2024, Santiago, Chile

Islands, Philippines, Solomon Islands, Kyrgyzstan, Lao People's Democratic Republic, Kingdom of Lesotho, Lebanon, Liberia, Libya, Madagascar, Malawi, Maldives, Mali, Mauritania, Mauritius, Morocco, Federated States of Micronesia, Mozambique, Myanmar, Namibia, Nauru, Nepal, Niger, Nigeria, Sultanate of Oman, Pakistan, Republic of Palau, Palestine, Papua New Guinea, Central African Republic, Dominican Republic, Rwanda, Samoa, Sao Tome and Principe, Senegal, Seychelles, Sierra Leone, Arab Republic, Syria, Somalia, Sri Lanka, Sudan, South Sudan, Suriname, United Republic of Tanzania, Tajikistan, East Timor, Togo, Tunisia, Turkmenistan, Tuvalu, Uganda, Uzbekistan, Vanuatu, Venezuela, Yemen, Zambia, Zimbabwe.

Participants requiring a visa to enter Chile are requested to make the necessary arrangements by contacting the nearest Chilean Embassy/Consulate.

In the event that they are holders of diplomatic passports, they must make the application to the corresponding Embassy. This is issued through the system [VIDO](#)

Participants who have not received an invitation from Chile for the event and require a letter of justification for their visa application should request it at least 1 month prior to their arrival in Chile at psschile@appminal.cl

For more information on how to apply for a visa, please consult the following links:

[Autorización previa o visa | Consulado.gob.cl](#)

[Trámites Consulares Online - MINREL](#)

[cuadro de aranceles y vistos de turismo 2020.pdf \(consulado.gob.cl\)](#)

[Manual VIDO](#)

Participants are advised to verify their specific visa requirements with the relevant diplomatic mission of their country of residence well in advance of departure.

9. Hotel

Santiago offers an impressive variety of hotels, and has most of the international brands such as Marriott, Sheraton, Radisson, Intercontinental, Crowne Plaza, W, Hilton, Accorhotels, Nh, etc. There are more than 9,500 rooms in 4 and 5 star hotels, and a total of 14,500 rooms in the city. The hotels have Internet access in their rooms. Direct dial service can be found throughout the entire country

Participants are kindly requested to organise their own accommodation at their own expenses

The following table lists the hotels suggested by the Servicio Nacional de Turismo de Chile [SERNATUR](#).

HOTELES IN THE EASTERN SECTOR OF SANTIAGO CITY	
HOTEL	WEB SITE
AC Santiago Costanera Center	https://www.marriott.com/es/hotels/sclac-ac-hotel-santiago-costanera-center/overview/
DoubleTree by Hilton	https://www.hilton.com/es/hotels/sclsvdt-doubletree-santiago-vitacura/
Intercontinental	https://www.ihg.com/intercontinental/hotels/us/es/santiago/sclha/hoteldetail
Mandarin Oriental	https://www.mandarinoriental.com/es/santiago/las-condes



Patient Safety

6th Global Ministerial Summit 2024
17th - 18th April 2024, Santiago, Chile

Plaza El Bosque	https://www.plazaelbosque.cl/
Pullman Santiago El Bosque	https://all.accor.com/hotel/B461/index.es.shtml
Pullman Santiago Vitacura	https://www.pullmansantiagovitacura.cl/
Renaissance Santiago	https://www.marriott.com/es/hotels/sclbr-renaissance-santiago-hotel/overview/
Santiago Marriott	https://www.marriott.com/es/hotels/scldt-santiago-marriott-hotel/overview/
The Ritz-Carlton Santiago	https://www.ritzcarlton.com/es/hotels/sclrz-the-ritz-carlton-santiago/overview/
W Santiago	https://www.marriott.com/es/hotels/sclwh-w-santiago/overview/
Sheraton Santiago	https://www.marriott.com/es/hotels/sclsi-sheraton-santiago-hotel-and-convention-center/overview/
HOTELES CLOSE TO GAM CULTURAL CENTER	
HOTEL	WEB SITE
Cumbres Lastarria	https://www.cumbreslastarria.com/
Fundador	https://fundador.cl/
Le Méridien Santiago de Chile	https://www.marriott.com/es/hotels/sclhp-le-meridien-santiago-de-chile/overview/
Magnolia	https://hotelmagnolia.cl/
Plaza San Francisco	https://www.plazasanfrancisco.cl/
Alma Cruz	https://reserva.almacruz.cl/

10. Health insurance

It is the responsibility of each participant to have adequate travel and health insurance for the duration of their trip and stay. The summit organizers are not responsible for any incident at the summit facilities or related to travel to or within Chile. Notwithstanding the above, there will be a protocol for the activation of emergency services and medical attention in case of emergencies at GAM.

11. Accreditation

Accreditation for *official delegations* arriving in Chile will be delivered at the Santiago International Airport between 8 am and 17 pm.

The rest of the participants will receive their accreditation at the GAM from 7:45 am. The delivery will be personal, for this they must present a valid ID.

12. Meals

The organizers will provide all meals mentioned in the Summit Program.

Participants with special dietary needs are requested to specify them in the online registration form. Please note that no per diem will be provided to participants.



Patient Safety

6th Global Ministerial Summit 2024
17th - 18th April 2024, Santiago, Chile

13. Ministerial Event

Chile will host a reception for heads of delegations and guests on **April 17** between **20:00** and **22:00**. Invitation is required.

The dress code is business attire.

14. Statements and presentations

During day 2, all heads of *official delegations* will have the opportunity to make a statement. This should be communicated in one of the three languages of the event (Spanish, English, or French) and be no longer than 2 minutes with no subsequent discussion.

The speaking order will be announced shortly before the event.

Speakers will be sent a format to support their presentations.

15. Bilateral meeting

Official delegations may request to reserve rooms for bilateral meetings with other delegations at GAM. Please note that there are a limited number of rooms available, and they can only be used by heads of delegation.

Rooms will be available on Day 1 from 9:00 am to 17:15 pm. They are equipped with chairs for up to six people.

Interested countries are kindly requested to contact psschile@apminsai.cl to check availability.

16. General information

Climate in Santiago.

The city has a warm temperate climate during the fall. In April daily maximum temperatures range from 26 °C to 21 °C, rarely falling below 16 °C or exceeding 30 °C.

Daily minimum temperatures range from 10 °C to 7 °C and rarely fall below 3 °C or exceed 13 °C.

We recommend consulting the weather forecast before your trip on the [Dirección Meteorológica de Chile](#).

Telephone calls.

The country telephone code is +56.



Patient Safety

6th Global Ministerial Summit 2024
17th - 18th April 2024, Santiago, Chile

To make international calls from Chile, you must dial: 0+destination country code + phone number you wish to call.

Exchange rate.

The local currency is the Chilean peso (CLP). One dollar or one Euro is equivalent to approximately \$1.000 CLP. The exchange rate is subject to fluctuation.

Time.

Since April 6, Chile will be in Time Zone GMT-4.

Customs.

For customs information, consult the Chilean Customs website [Aduanas Chile](#).

Electricity.

The common voltage in Chile is 220 V and the frequency is 50 Hz. The types of plugs and sockets are type C/L.

Sanitary measures.

If the country decides to implement border sanitary measures, it will be informed in due time through the official channels of the event, therefore, we ask you to consult the website before your trip.

Useful telephone numbers.

You can communicate with emergency services free of charge from any device:

131	Ambulance
132	Fire Department
133	Carabineros de Chile (Police)
134	Policía de Investigaciones de Chile (Chilean investigative Police)

Earthquakes.

Chile is characterized as a seismic country; we recommend consulting the emergency plans of the hotels.

17. Security and safety

As host country, Chile will be responsible for the security of the participating authorities.

Only persons with official credentials will be allowed access to the GAM. Therefore, all participants are kindly requested to ensure that their credentials be always visible on the Patient Safety Summit premises.

Delegations traveling with private security should inform psschile@appminsal.cl to put them in contact with the institutions in charge of national security and know details of the city associated



Patient Safety

6th Global Ministerial Summit 2024
17th - 18th April 2024, Santiago, Chile

with security.

Depending on the epidemiological situation, the data may also be used for possible health protection of participants, e.g. in the context of contact tracing.

The Center for Disease Control Prevention (CDC) health recommendations for travelers to Chile can be found at <https://wwwnc.cdc.gov/travel/destinations/traveler/none/chile>

18. Contacto

For any questions, please write to: psschile@appminsal.cl