

## 6th Global Ministerial Summit on Patient Safety 2024



### Patient Safety

6<sup>th</sup> Global Ministerial Summit 2024  
17<sup>th</sup> - 18<sup>th</sup> April 2024, Santiago, Chile

#### Day 1: Ministries and Experts Day

7.45-8.30	Arrival & Registration
8.30-8.40	Greetings  <i>Speaker: Dr. Fernando Otaíza O’Ryan. MD MSc Epidemiology. Senior Advisor of MoH Chile for patient safety and infection prevention and control.</i>
8.40-9.05	Keynote plenary: Global Patient Safety Action Plan 2021-2030: freedom from avoidable harm in health care. Status, progress, challenges, opportunities.  <i>Speakers (2): Dr. Neelam Dhingra. MBBS, MD. Head, Patient Safety Flagship, World Health Organization – Headquarters Geneva, Switzerland Dr. Jonás Gonseth-García. MD. Advisor, Quality in Health Systems and Services, PAHO, Washington.</i>
9.05-9.35	Expert Plenary: Balancing safety culture and patients' rights: legal aspects of patient safety  <i>Speakers (2): Dr Shin Ushiro. MD. Japan Council for Quality Health Care (JQ), Japan Division of Patient Safety, Kyushu University Hospital (Japan). Dr. Peter Gausmann PhD. Board member of the German Alliance of Patient Safety APS, the ‘Patient Safety Platform Austria’ and Panel of the ‘Austrian Patient Safety Awards.’ Member of the Federal Expert Commission on Healthcare Management in the German Economic Council.</i>
9.35-10.05	Coffee Break and Photos
10.05-10.55	Round Table: How do we involve patients in the safety of care?  <i>Moderator (1): Dr. Julio J. Sabido MD. Chief Executive Officer. Ministry of Health &amp; Wellness, Belice.  Speakers (3): Professor Matthias Weigl. Institute for Patient Safety (IfPS) at Bonn University (Germany) Ms. Ikuko Toyoda. Chairperson of the non-profit organization "KAKEHASHI." Additionally, she is also an advocate at the Imus Rehabilitation Center Tokyo Katsushika Hospital (Japan) Ms. Sandra Cortés Gómez. Nurse. MHA. MBA. Nurse Director. Fundación Santa Fe, Bogotá (Colombia).</i>
10.55-11.35	Expert Dialogue: Information Technologies, Artificial Intelligence and Patient Safety: opportunities, threats, and challenges.  <i>Moderator: Ms. Lorena Donoso. MCompPhil. LLD (c). Lawyer Ministry of Health Chile.</i>

	Speakers (1): Mr. Joe Kiani. Founder, Patient Safety Movement Foundation & Coalition, and the Patient Safety Science & Technology Summit.		
11.35-12.35	Lunch Break & Networking		
	<b>Workshop</b>		
	<p>Chair/co-Chair:</p> <ul style="list-style-type: none"> <li>• Dr. Neelam Dhingra. MBBS, MD. Head, Patient Safety Flagship, World Health Organization – Headquarters Geneva, Switzerland</li> <li>• Dr. Jonás Gonseth-García. MD. Advisor, Quality in Health Systems and Services, PAHO, Washington.</li> </ul>	<p>Chair/co-Chair:</p> <ul style="list-style-type: none"> <li>• Professor Mike Durkin. First NHS National Director of Patient Safety. Senior Advisor on Patient Safety Policy and Leadership for the WHO Global Patient Safety Collaborative. Chair of the Patient Safety Movement Foundation</li> <li>• Dr. Ezequiel García. MD. MHA. MSc. President of the International Society for Quality for the period 2023-2026.</li> </ul>	<p>Chair/co-Chair:</p> <ul style="list-style-type: none"> <li>• Dr. Shin Ushiro. MD. Japan Council for Quality Health Care (JQ), Japan Division of Patient Safety, Kyushu University Hospital (Japan).</li> <li>• Ms. Carmen Monsalve. Intendant of Health Care Providers. Superintendence of Health. Chile.</li> </ul>
12.35-13.10	<p><b>Workshop 1</b> National Patient Safety Programs: What have we learned from national experiences during the implementation of national action plans? (1) Lessons learned during creation-implementation (facilitators, hindrances). (2) Experiences involving patients. (3) Results (successes, failures). (4) Challenges.</p> <p>Speaker (3):</p> <ul style="list-style-type: none"> <li>• Ms. Nuria Prieto Santos. M.A. en Evaluación Sanitaria y Acceso al Mercado. PhD en farmacia. Deputy Assistant Director of the General Subdirectorato for Quality of Care. Spanish Ministry of Health.</li> <li>• Mr. Alex Adusei. Women’s Hope Foundation and Global Patient for Patients Network. Ghana (<a href="#">on-line</a>)</li> <li>• Dr. Robinson Rodriguez. Social Security Fund, Costa Rica (<a href="#">on-line</a>).</li> </ul>	<p><b>Workshop 2a</b> National experiences in patient safety interventions in clinical challenges:</p> <ul style="list-style-type: none"> <li>• Childbirth and puerperium. Speaker: Dr. Christian Figueroa Lassalle. MD. MHA. MMedEd. National Office of Women’s Health; Ministry of Health Chile.</li> <li>• Healthcare related infection prevention and control. Speaker: Dr. Benedetta Allegranzi. MD. Head of WHO IPC Unit, World Health Organization – Headquarters Geneva, Switzerland</li> <li>• Care of patients with multimorbidity and multiple drug therapy. Speaker: Dr. Kenichiro Taneda. M.D., M.P.H. Chief Senior Researcher, National Institute of Public Health, Japan</li> </ul> <p>(1) Strategies implemented. (2) Lessons learned during implementation: facilitators, hindrances. (3) Results: successes and failures. (4) Challenges</p>	<p><b>Workshop 3</b> Quality assurance methodologies and effects on patient safety: What do we know? (1) Strategies implemented (external evaluations, certifications, accreditations). (2) Learnings during implementation: facilitators, hinderers. (3) Experiences involving patients. (4) Results: successes and failures. (5) Challenges</p> <p>Speaker (3):</p> <ul style="list-style-type: none"> <li>• Dr. Javiera Fuentes. MD, Public Health Specialist. Patient Safety and Quality Department. MoH Chile.</li> <li>• Professor Christine Kilpatrick AO. Board Chair, Australian Commission on Safety and Quality in Health Care.</li> <li>• Ms. Carla Ulhoa André. Representative of the National Council of Secretaries of Health of Brazil (CONASS)</li> </ul>
13.10-13.40	Panel discussion including audience Q&A	Panel discussion including audience Q&A	Panel discussion including audience Q&A
13.40-13.45	Main conclusion	Main conclusion	Main conclusion
13.45-13.55	Transfer between sessions/rooms		

<b>Workshop</b>			
13:55-14.30	<p>Chair/co-Chair:</p> <ul style="list-style-type: none"> <li>Sir Liam Donaldson, MD. World Health Organization Director-General's envoy on patient safety and chairs the International Monitoring Board on polio eradication.</li> <li>Dr. Válder R Fonseca, MD, PhD, Technical Officer, Health Systems WHO Athens Office on Quality of Care and Patient Safety. Greece.</li> </ul>	<p>Chair/co-Chair:</p> <ul style="list-style-type: none"> <li>Dr. Aidan Fowler. England's National Director of Patient Safety (UK)</li> <li>Dr. Fernando Otaíza O'Ryan. MD MSc Epidemiology. Senior Advisor of MoH Chile for patient safety and infection prevention and control (Chile).</li> </ul>	<p>Chair/co-Chair:</p> <ul style="list-style-type: none"> <li>Dr. Abdulelah Alhawsawi. MD. Senior Advisor to the Saudi Patient Safety Center.</li> <li>Dr. Blanca Peñaloza. MD. PAHO advisor.</li> </ul>
	<p><b>Workshop 4</b> Lessons learned by countries building and sustaining high-reliability health systems and organizations that protect patients from harm:</p> <ul style="list-style-type: none"> <li>Installing and sustaining a Safety Culture in Health Care Facility.</li> <li>Develop clinical and managerial leadership capacity and capability.</li> </ul> <p>(1) Strategies implemented. (2) Lessons learned (facilitators, hinderers). (3) Results (successes, failures). (4) Challenges.</p> <p>Speakers:</p> <ul style="list-style-type: none"> <li>Dr. Rosie Benneyworth BM BS BMedSci MRCGP, Chief Executive Officer of the Health Services Safety Investigations Body (HSSIB). UK</li> <li>Dr. Dafni Kaitelidou. Professor at the National and Kapodistrian University of Athens, Director of the Center for Health Services Management and Evaluation. Greece.</li> <li>Prof. Alejandro Arrieta. PhD. Health Economist. Department of Health Policy and Management. Florida International University. US.</li> </ul>	<p><b>Workshop 2b</b> National experiences in patient safety interventions in clinical challenges:</p> <ul style="list-style-type: none"> <li>Surgical process. Dr. Enrique Victor Mora. Social Security Fund, Costa Rica (online. Suspended due to connection problems).</li> <li>Involving patients in the safety of clinical process. Mr. Philipp Rodenberg. M.A. German Coalition for Patient Safety (Aktionsbündnis Patientensicherheit), Germany.</li> <li>Patient Safety during Psychiatry Hospitalization. Dr. Elsa Peralta. MD. International master's in policy and services in Mental Health. Head of the Psychiatric Service at the Children's Hospital Dr. Exequiel González Cortés.</li> </ul> <p>(1) Strategies implemented. (2) Lessons learned during implementation: facilitators, hindrances. (3) Results: successes and failures. (4) Challenges.</p>	<p><b>Workshop 5a</b> Synergies and Partnerships to improve patient safety: How to support the implementation of the global action plan for Patient Safety and its sustainability.</p> <p>(1) Experiences collaborating with countries. (2) Challenges. (3) Achievements. (4) Main lessons learned</p> <p>Speakers: Dr. José L. G. Amaral (World Medical Association); Mr Howard Catton/ Ms Andrea Rastello (International Council of Nurses); Ms. Sandra Oyarzo (International Confederation of Midwives); Ms. Antonia Gama (International Alliance of Patients Organizations); Prof, Federico Ferrero (Latin American Federation of Clinical Simulation and Patient Safety).</p>
14.30-15.00	Panel discussion including audience Q&A	Panel discussion including audience Q&A	Panel discussion including audience Q&A
15.00-15.05	Main conclusion	Main conclusion	Main conclusion
15.05-15.35	Coffee and Time to transfer to another panel discussion		
<b>Workshop</b>			
15.35-16.10	Chair/co-Chair:	Chair/co-Chair:	Chair/co-Chair:

	<ul style="list-style-type: none"> <li>• Dr. Josue Baldospín. MD. National Director for Quality, Patient Safety and Health Monitoring, MoH Ecuador.</li> <li>• Ms. Irina Papieva, Technical Officer, WHO Patient Safety Flagship, WHO-HQ, Geneva, Switzerland</li> </ul>	<ul style="list-style-type: none"> <li>• Mr. Tommaso Bellandi, MERG, MHA, PhD in ICT. Director, Patient Safety, Tuscany Region, Italy.</li> <li>• Dr. Ingo Härterl. Deputy Head of Health Law, Patient Rights, Patient Safety Unit. German Federal Ministry of Health, Germany.</li> </ul>	<ul style="list-style-type: none"> <li>• Dr. Neelam Dhingra. MBBS, MD. Head, Patient Safety Flagship, World Health Organization – Headquarters Geneva, Switzerland</li> <li>• Mr. Isaac Zuercher. Federal Department of Home Affairs, Federal Office of Public Health, Division of International Affairs Section EU &amp; Neighboring States Switzerland.</li> </ul>
	<p><b>Workshop 6</b> National experiences working on Health Workforce and Patient Safety.</p> <ul style="list-style-type: none"> <li>• Experiences and results in undergraduate professional and technical training.</li> <li>• Experiences and results in graduate professional and technical training.</li> <li>• Experiences and results in health workforce safety.</li> <li>• Experiences and results in health workforce safety (focus on mental health).</li> </ul> <p>(1) Strategies implemented. (2) Learning during implementation: facilitators, hindrances. (3) Results: successes and failures (4) Challenges.</p> <p>Speakers:</p> <ul style="list-style-type: none"> <li>• Dr. Albert Wu, MD, MPH, Professor, Johns Hopkins Bloomberg School of Public Health, Johns Hopkins School of Medicine, Armstrong Institute for Patient Safety and Quality</li> <li>• Dr. Jeffrey Salvon-Harman. MD, CPE, CPPS, IHI Fellow. VP Safety. Institute for Healthcare Improvement (IHI) US.</li> </ul>	<p><b>Workshop 7</b> Data implication for patient safety: information systems implemented for decision making at national level.</p> <p>(1) Systems implemented (voluntary reporting systems; surveillance; morbidity and mortality analysis (audits); analysis of complaints and claims) (2) Lessons learned during implementation: facilitators, hindrances. (3) Transparency of information governance (4) Results: successes and failures. (5) Purposes/actions taken with the information obtained. (6) Challenges.</p> <p>Speakers:</p> <ul style="list-style-type: none"> <li>• Dr. Carla Pereira. PhD in Public Health. Head of Division of Planning and Quality Improvement of the Department of Health Quality, Directorate-General for Health, Portugal.</li> <li>• Ms. Tatiane Batista Nascimento Chaves de Faria. Advisor / Department of Hospital, Home, and Emergency Care / Secretariat of Specialized Health Care / Ministry of Health – Brazil</li> <li>• Dr. Piyawan Limpanyalert M.D. Chief Executive Officer, The Healthcare Accreditation Institute, Thailand</li> </ul>	<p><b>Workshop 5b</b> Synergies and Partnerships to improve patient safety: How to support the implementation of the global action plan for Patient Safety and its sustainability.</p> <p>(1) Experiences collaborating with countries. (2) Challenges. (3) Achievements. (4) Main lessons learned.</p> <p>Speakers: Dr. Ezequiel García-Elorrio (ISQua), Prof. Mike Durkin (Patient Safety Movement Foundation); Ms. Evangelina Vasquez (World Patients Alliance); Ms Virginia Olmos (International Federation of Pharmacists), Dr. Abdulelah Alhawsawi. MD (Joint Commission International).</p>
16.10-16.40	Panel discussion including audience Q&A	Panel discussion including audience Q&A	Panel discussion including audience Q&A
16.40-16.45	Main conclusion	Main conclusion	Main conclusion
16.45-16.55	Transfer between sessions/rooms		
16.55-17.35	Expert Dialogue: Successful experiences with national plans/programs for the diagnostic safety: What can we learn about patient safety?		

	<p>Moderator: Sir Liam Donaldson, MD. WHO Director-General Special Envoy for Patient Safety</p> <p>Speakers: Dr. Hardeep Singh, MD. Co-Chief, Health Policy, Quality &amp; Informatics Program, Center for Innovations in Quality, Effectiveness and Safety, Michael E. DeBakey VA Medical Center. Director, Houston Diagnosis Improvement Safety Center.  Ms. Sue Sheridan. Founding Member, Patients for Patient Safety (US).</p>
17.35-17.40	Closure day one
20.00-22.00	Ministerial Dinner (Head of Delegations only)

6th Global Ministerial Summit on Patient Safety 2024



## Patient Safety

6<sup>th</sup> Global Ministerial Summit 2024  
17<sup>th</sup> - 18<sup>th</sup> April 2024, Santiago, Chile

### Day 2: Ministerial Day (Authorities)

7.45-8.30	Arrival & Registration
8.30-9.00	<p>Greetings from Authorities</p> <ul style="list-style-type: none"> <li>• Dr. Tedros Adhanom Ghebreyesus, WHO Director-General (<a href="#">video</a>)</li> <li>• Miss Mary Lou Valdez, PAHO Deputy Director.</li> <li>• Dr. Ximena Aguilera, Minister of Health Chile.</li> </ul>
9.00-9.15	<p>Keynote Plenary: “Improving the safety of health care: addressing complexity in a changing world”</p> <p><a href="#">Speaker: Sir Liam Donaldson, WHO Director-General Special Envoy for Patient Safety.</a></p>
9.15-9.50	<p>Authorities Roundtable: Ministerial Summits-From UK to Switzerland. Achievements, challenges.</p> <p><a href="#">Moderator: Dr. Osvaldo Salgado Zepeda. MD. MHA. Current Undersecretary of Health Care Networks. Ministry of Health. Chile</a></p> <p><a href="#">Speakers (5):</a></p> <ul style="list-style-type: none"> <li>• <a href="#">Dr. Aidan Fowler. National Director of Patient Safety in England and a DCMO at DHSC. UK.</a></li> <li>• <a href="#">Prof. Dr. Edgar Franke. Parliamentary State Secretary to the Federal Minister of Health. Germany.</a></li> <li>• <a href="#">Dr. Masami Sakoi. Vice Minister for Health, Chief Medical &amp; Global Health Officer. Japan.</a></li> <li>• <a href="#">Dr. Ali Asery. Director General-Saudi Patient Safety Center. Saudi Arabia.</a></li> <li>• <a href="#">Miss Anne Lévy. Secretary of State; Director-General of the Federal Office of Public Health (FOPH). Switzerland.</a></li> </ul>
09.50-10.25	Coffee Break and Official Photos
10.25-10.35	<p>Expert Plenary: Chile: why patient safety is a national priority.</p> <p><a href="#">Speaker: Mr. Cristian Lara. Head of Safety and Quality of Healthcare Department. MoH Chile.</a></p>
10.35-10.45	<p>Expert Plenary: The economics of patient safety: From analysis to action</p> <p><a href="#">Speakers: Ms. Francesca Colombo, M.Sc., is Head of the Health Division at the Organization for Economic Co-operation and Development</a></p>
10.45-11.15	<p>Keynote plenary: Patient Voice in Patient Safety</p> <p>Examples of how events experienced by individuals have been transformed into effective national/international measures to protect patient safety.</p>

	<p>Speaker (3):</p> <ul style="list-style-type: none"> <li>• <a href="#">Dr. Rudi Eggers. MD. Director: Head of Integrated Health Services at World Health Organization.</a></li> <li>• <a href="#">Evangelina Vasquez. Coordinator of the Pan-American Network of Patients for their Safety (México)</a></li> <li>• <a href="#">Dr. Henrietta Hughes. MD. Patient Safety Commissioner (UK).</a></li> </ul>
11.15-11.45	<p><b>Main conclusions of the workshop</b></p> <p><a href="#">Speaker: Dr. Neelam Dhingra. MBBS, MD. Head, Patient Safety Flagship, World Health Organization – Headquarters Geneva, Switzerland</a></p>
11.45-13.50	<p><b>Ministerial (MoH) statement: commitments related to main conclusions of day one (tour-de-table)</b></p>
13.50-14.00	<p><b>Introduction to next host (2025) and Closing Plenary.</b></p> <p><a href="#">Dr. Ximena Aguilera, Minister of Health Chile.</a></p>