



Seguridad del Paciente

6ª Cumbre Global Ministerial 2024

17 - 18 de abril 2024, Santiago, Chile



Santiago Commitment Charter on Patient Safety.

"Bringing and sustaining changes in patient safety policies and practices"

Background

The Global Ministerial Summits on Patient Safety have become one of the most important platforms for international cooperation on the topic. They were initiated in 2016 and have generated fundamental dialogues to address avoidable harm in health care between political leaders, ministers of health, health care leaders, experts, academia, patients and patient groups and other stakeholders in patient safety. Over the years this dialogue has achieved policy alignment between different countries, positioning patient safety as an essential component of universal health coverage (UHC) and health security. The endorsement of the Global Patient Safety Action Plan 2021-2030: "Towards eliminating avoidable harm in health care" provided a roadmap and navigation chart for global patient safety movement and action at country level.

On April 17 and 18, 2024, high-level representatives from 47 countries met in Santiago de Chile to share experiences on the implementation across the seven strategic objectives of the Global Patient Safety Action Plan 2021-2030 within a broader UHC framework, as well as discuss and agree upon the key aspects of bringing about changes in patient safety policies and practices through collective efforts.

Key points

At the 6th Global Ministerial Summit on Patient Safety, following the ministerial and expert dialogue, the participating countries recognized that:

1. The Global Ministerial Summits on Patient Safety constitute a unique opportunity to exchange knowledge and experiences on the subject.
2. Patient safety continues to be an urgent public health issue. Although the knowledge gap has significantly narrowed, there are still gaps in terms of the implementation and sustainability of patient safety interventions at national and sub national levels.
3. Public policies and governance frameworks for patient safety are essential elements for the implementation and sustainability of strategic action.
4. There are opportunities for strengthening safety culture in healthcare.
5. Meaningful patient and family engagement holds considerable untapped potential for strengthening patient safety.



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6. Progress in information systems and research and learning from harm and errors in this area continues to be a challenge.
7. Patient safety initiatives at all levels require greater coordination among stakeholders.
8. Patient safety must permeate every clinical process within healthcare institutions, for which the leadership commitment and building competencies of health and care workers from undergraduate level onwards are vital.

Actions

Based on the lessons learned and the dialogue generated, the participating countries identified the following priority for actions:

1. Strengthen public policies and governance frameworks on patient safety.
2. Foster a paradigm shift towards stronger patient and family engagement, making them powerful partners in decision-making about health care.
3. Engage the leaders of healthcare institutions, especially managers and clinicians, in instilling and sustaining a safety culture.
4. Allocate resources for strengthening of patient safety information and learning systems and promote research in patient safety information systems and promote research in patient safety.
5. Highlight the role of authorities, policy makers and managers at different levels in the coordination of the different stakeholders for the achievement of the strategic objectives of the Global Patient Safety Action Plan 2021-2030.

Commitment

Based on the above, the authorities of the participating countries commit themselves to:

- 1) Identify and maintain patient safety explicitly as a pertinent and urgent public health issue among national priorities and support the implementation and sustainability of initiatives designed in accordance with the strategies of the Global Patient Safety Action Plan 2021-2030, universal health coverage and health security.
- 2) Continue the momentum generated by the Global Ministerial Summits on Patient Safety by actively participating in hosting and supporting future Summits.



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8. La seguridad del paciente debe impregnar todos los procesos clínicos de las instituciones sanitarias, para lo cual es importante el compromiso de liderazgo y el desarrollo de competencias del personal sanitario y asistencial desde el nivel de pregrado.

Acciones

Basándose en las lecciones aprendidas y en el diálogo generado, los países participantes identificaron los siguientes puntos clave para la acción:

1. Fortalecer las políticas públicas y los marcos de gobernanza en materia de seguridad del paciente.
2. Fomentar el cambio de paradigma hacia una mayor participación del paciente y la familia, haciéndolos socios iguales para la toma de decisiones en la atención sanitaria.
3. Involucrar a los líderes de las instituciones sanitarias, especialmente a los gestores y a los clínicos, en la instauración y el mantenimiento de la cultura de la seguridad.
4. Asignar recursos para reforzar los sistemas de información y promover la investigación en seguridad del paciente.
5. Relevar el papel de las autoridades, los responsables políticos y los gestores a distintos niveles en la coordinación de las distintas partes interesadas para la consecución de los objetivos estratégicos del Plan de acción mundial para la seguridad del paciente 2021-2030.

Compromiso

En base a lo anterior, las autoridades de los países participantes se comprometen a

1. Mantener la seguridad del paciente como una cuestión de Salud Pública pertinente, apremiante y oportuna, y apoyar la aplicación y la sostenibilidad de las iniciativas diseñadas de conformidad con las estrategias del Plan de Acción Mundial para la Seguridad del Paciente 2021-2030.
2. Mantener el impulso generado por las Cumbres Ministeriales Mundiales sobre Seguridad del Paciente participando activamente en futuras Cumbres Ministeriales Mundiales sobre Seguridad del Paciente y apoyándolas.



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